**Information Needed for UPS International Shipping Plan**

To effectively plan the integration of UPS international shipping, please provide details on the following:

1. **Typical International Shipments:**
   * What are the **most common international destination countries** you ship to?

|  |
| --- |
| Canada |
| Mexico |
| Singapore |
| Aruba |
| Australia |
| France |
| United Kingdom |
| Japan |
| Saudi Arabia |
| Hong Kong |
| Puerto Rico |
| Philippines |
| Italy |
| Chile |
| Switzerland |
| New Zealand |
| Israel |
| Germany |
| South Africa |
| Egypt |
| Spain |
| Belgium |
| Denmark |
| Sweden |
| United Arab Emirates |
| Iceland |
| Peru |

* + What **types of products** are usually shipped internationally? (This will help in determining necessary customs information like harmonized codes).

Computer parts, typically hard drives, solid state drives, memory, etc

1. **Current UPS Worldship Process:**
   * Could you list the **specific data fields or documents** you typically complete or generate in UPS Worldship for an international shipment? (e.g., commercial invoice details, Schedule B numbers/HTS codes, country of origin for items, reasons for export).

Below is a list of fields from UPS Worldship that we use. There are other fields that are available but don’t get used in our shipment creation process.

Shipment Details

* + 1. Company Name
    2. Attn (or Name)
    3. Address Line 1
    4. Address Line 2
    5. Address Line 3
    6. Country/Territory (drop down selection would be best here)
    7. Postal Code
    8. City/Town
    9. State/Province/County (drop-down dependent on Country input)
    10. Telephone
    11. Email address
    12. UPS account number (if billing third party)
    13. UPS service (Standard, Worldwide Expedited, Worldwide Saver (Express), Worldwide Express, Worldwide Express Plus
    14. General Description of Goods
    15. Bill Transportation To (Shipper, Receiver, Third Party)
    16. Package Weight
    17. Package Type (value is always “Package”
    18. Declared Value always null or zero (we self-insure)
    19. Invoice No.
    20. Bill Duty and Tax To (always “Receiver”)
    21. Merchandise Description for Package
    22. Special Instructions for Shipment

Customs Shipment Information

* + 1. Currency (default value “US dollar”)
    2. Reason for Export (always “Sale”)
    3. Declaration Statement (always “Invoice”)
    4. Terms of Sale (default value “CPT – Carriage Paid To”, but if billing to customer UPS account, then “FCA – Free Carrier”)
    5. Additional Comments
    6. Charges>Freight (the amount the customer paid us for shipping)
    7. Charges>Insurance (always zero)
    8. Charges>Other
    9. Create an Invoice (checkbox always default to True)
    10. Process as Paperless (checkbox always default to True, if available)

Customs Goods Information (for each unique SKU in the Bigcommerce order)

* + 1. Description of Good (dropdown box with options from a table in the database named, for example, “Computer hard drive”)
    2. Part Number (the SKU from the Bigcommerce order)
    3. Harmonized Tariff Code (autofills depending on Description of Good selection)
    4. County or Territory of Origin (default value “United States”)
    5. Units (quantity of item from Bigcommerce order)
    6. Unit of Measure (always “Each/Number”)
    7. Unit Price (purchase price of item from the Bigcommerce order)
    8. Lbs. Kgs (always “Lbs”)

International Compliance (some of this section’s inputs are country dependent)

Shipping to Canada

* + 1. Total value of your shipment in the destination country (in CAD) [hopefully there is a way to automate the real-time currency conversion]
    2. Who are you shipping to? (Business or Consumer)
    3. If #2 is “Business”, then it requires “ID Type” which is “Business Number (BN)” in Canada.
    4. If #2 is “Business”, then it requires “ID Number”, which we need to collect from the customer at the time of the purchase on the Bigcommerce website.

Shipping to Mexico

* + 1. Total value of your shipment in the destination country (in USD)
    2. Who are you shipping to? (Business or Consumer)
    3. If #2 is “Business” or “Consumer”, then it requires “ID Type” which is “Federal Taxpayers Registration” in Mexico.
    4. If #2 is “Business” or “Consumer”, then it requires “ID Number”, which we need to collect from the customer at the time of the purchase on the Bigcommerce website.

Shipping to Germany

* + 1. Who are you shipping to? (Business or Consumer)
    2. In both scenarios, a VAT Number and EORI input are presented, with the message “Due to country-specific import regulations, we strongly recommend providing a Tax ID number for the importer. To prevent delays, please provide your receiver’s EORI number. Providing an EORI number is mandatory under customs regulations. It ensures compliance, faster customs clearance and reduces the risk of delays.”

We can work through the other countries too, but let’s start with Canada and Mexico.

1. **Commercial Invoice:**
   * Does the commercial invoice automatically generated by UPS Worldship (or that you anticipate the UPS API might generate) meet all your needs, or do you typically need to create a custom or pro-forma commercial invoice?

The Worldship generated commercial invoice is always sufficient, and we always opt for EDI (or Process as Paperless) when available, so the commercial invoice is submitted to UPS electronically.

1. **Duties, Taxes & Fees:**
   * How do you currently handle duties, taxes, and any potential brokerage fees? (e.g., are they billed to the shipper, recipient, or a third party? Do you use UPS's services for this like Delivery Duties Paid - DDP?)

All duties, taxes, fees are billed to the receiver.

1. **Specific Shipper/Recipient Identifiers:**
   * Do your international shipments often require **EORI numbers** (Economic Operators Registration and Identification number) for either the shipper or consignee?

Yes, and some countries have other requirement, like an “IOSS Number” for Germany.

* + Are there other common tax IDs or special numbers required for your typical destinations/products?

Yes, each country seems to have a unique set of requirements for tax IDs and special numbers.

1. **Data Storage Preferences:**
   * The existing plan notes the need to store customs-related product information (e.g., harmonized codes, country of manufacture). Do you have any preferences on whether this data should be in a new database table or by extending existing tables like order\_line\_items or hpe\_mappings?

A new database table, please

1. **User Interface (UI) Considerations for OrderDetail.jsx:**
   * The plan mentions that OrderDetail.jsx will need UI elements for capturing international shipping details. Do you have any initial thoughts on how or where these new input fields should be organized on the page?

Firstly, I don’t want to risk compromising our current progress. I only want this international input fields, etc to appear for orders shipping to countries other than the United States. If International Fulfillment becomes its own module or separate page, that would be acceptable.

**🛍️ Information to Collect from Buyers for International Shipments**

Based on typical UPS international shipping requirements and the existing plan, you'll likely need to collect the following from (or determine for) your buyers/orders at the time of purchase or processing:

* **Recipient Information:**
  + Full recipient name (individual or company).
  + Complete and accurate delivery address (street, city, province/state, postal code, country).
  + Recipient phone number and email address (often required by carriers for delivery coordination).
  + Recipient's Tax ID / VAT number / EORI number (if applicable, especially for B2B shipments or to certain countries).
* **Shipment Details (per item where applicable):**
  + **Detailed description of each item** for customs (e.g., "men's cotton t-shirt" not just "shirt").
  + **Country of Origin** for each item.
  + **Declared value** of each item (for customs purposes).
  + **Harmonized System (HS) or Schedule B code** for each item (while the plan says "optional", this is often crucial for accurate customs clearance and duty/tax calculation; UPS Worldship likely helps you find these).
  + **Reason for export** (e.g., sale, gift, sample, repair).
* **Overall Shipment:**
  + Terms of Sale (Incoterms), which determine who pays for shipping, insurance, duties, and taxes (e.g., DDP - Delivered Duty Paid, where the seller pays all, or DDU/DAP - Delivered at Place, where the buyer is responsible for import duties/taxes). This might be a business policy rather than a per-order buyer input but needs to be sent to UPS.

Once I have a better understanding of these points from your perspective, especially how you handle things in Worldship now, we can create a more detailed and tailored development plan for this feature.

Sources